Hobsons Bay
CRISIS
INFORMATION
AND REFERRAL SERVICES

The Service is available from four venues within the municipality, Altona, Altona North, Williamstown and Laverton.

Individuals need only to phone the Centre they wish to attend and make an appointment to see the Crisis Intervention Worker. The locations, days and times are as follows:

Monday  Laverton Community Centre
Laverton Community Hub
95-105 Railway Ave.
Laverton 3028
10.00am to 3.30pm
Phone 8368 0177

St. Stephen’s Uniting Church
- Williamstown
179 Melbourne Rd.
Williamstown 3016
10.00am to 3.30pm
Phone 9397 8411

Tuesday  Louis Joel Community Centre
Corner of Sargood and Queen Streets
Altona 3018
10.00am to 3.30pm
Phone 9398 2511

Wednesday  Laverton Community Centre
Laverton Community Hub
95-105 Railway Ave.
Laverton 3028
10.00am to 3.30pm
Phone 8368 0177

Wednesday cont...
Walker Close Community Centre
180 Millers Road
Altona North 3025
10.00am to 3.30pm
Phone 9318 0521

Thursday  Walker Close Community Centre
180 Millers Road
Altona North 3025
10.00am to 3.30pm
Phone 9318 0521

Friday  St. Stephen’s Uniting Church
- Williamstown
179 Melbourne Rd.
Williamstown 3016
10.00am to 3.30pm
Phone 9397 8411

This is a free and confidential service, offered to all residents of Hobsons Bay and delivered over four sites in the municipality.

Phone: 8368 0177

This program is delivered by Laverton Community Integrated Services Inc. with funding and support received from the Hobsons Bay City Council.

LCIS Nov 2013
A Financial Counsellor is available at ISIS Primary Care, Altona Meadows
330 Queen Street.
Altona Meadows 3028
Ph: 8368 3000

Useful After Hours Contacts:

Life Line
13 11 14

Crisis Accommodation Line
1800 627 727

St. Kilda Crisis Centre
9536 7777

Child Protection Crisis Line
13 12 78

Domestic Violence Crisis Line
1800 015 188

Sexual Assault Crisis Line
9349 1766

Centre Against Sexual Assault
1800 806 292

“The Service”

We provide a free and confidential crisis intervention service to individuals, couples and families who are in an emergency or crisis situation.

Intervention services are provided across Hobsons Bay from four easily accessible venues.

Our staff are qualified welfare workers with many years experience in the area of Welfare and Crisis Intervention.

Our workers can refer you to other services that may be able to further assist you, this includes material aid, financial assistance and personal development activities through Community Centre programs.

Our service aims to improve the Health and Well Being of individuals, their families and community by focusing on and supporting their personal and or financial crisis.

Some of the issues our Crisis Intervention Workers can assist with are:

- Grief / Loss
- Anger
- Anxiety
- Depression
- Relationships
- Personal Issues / Self Esteem
- Domestic Violence
- Drug and Alcohol
- Gambling
- Financial /Budgetary Issues
- Housing Related Issues
- Parenting Issues

Laverton Community Integrated Services Inc.

LCIS Nov 2013